**MINUTES OF CASKGATE STREET SURGERY PPG MEETING**

**2nd February 2016**

**PRESENT**: K Thompson, L.Westnidge, B. Marriott, T Juhos, P.Jackson.S Marcroft,

S Horner-Glister, C Belton, S Thorpe, Mr & Mrs Seymour. K Rawson.

**STAFF**: Doctor Warnes, P. Steadman.

**APOLOGIES:**  None..

As this was the first Annual General Meeting there were no previous minutes.

Keith welcomed members and Doctor Warnes and Pam Steadman. He thanked them for their continued support and help over our first year as a PPG Group. He said it had been a difficult year trying to get the PPG recognised and to get patient feedback. The main achievements had been to get publicity in the local press and to meet patients to get their views. Sir Edward Leigh had been made aware of our concerns regarding local healthcare.

**ELECTION:**

Chairman: Keith Thompson. Vice-Chairman: Liz Westnidge. Secretary: Sheila Horner-Glister.

**MATTERS ARISING FROM MEETING OF 10th November.**

No replacement yet for Doctor Lane.

Missed Appointments (DNA) for January remain unacceptably high at 119.

**Joint Meetings**: Minutes from the October meeting now received from Debbie and attached. (Now sent separately). No plans for further joint meetings but communications between group will continue.

**ANY OTHER BUSINESS.**

Keith attended the Lincolnshire West Area CCG Commissioning Intentions Stakeholders meeting in Lincoln. Chief Clinical Officer Sunil Hindocha spoke about “Emerging & Quality Healthcare Priorities” for our area which covers 230000 patients with a budget of 316m which must be kept to. The. 5 Priority areas are Cancer, Diabetes, Heart-related, Mental Health & Prescribing. It was highlighted that Diabetes is one of the biggest problems and 10% of the prescribing budget was spent on drugs for Diabetes. Last year £1m was spent on prescribed Paracetamol. The problem across all surgeries of missed appointments must be concentrated on.

Kevin Gibson, the new Engagement Manager for the CCG is invited to our next meeting in April to speak to us about how he can support us as part of his role is to get groups more active.

Liz had attended surgeries and spoken to patients, they liked the Automatic Check-in. Could we have a Lady GP? (Nurse is always available to act as chaperone). Mental Health issues need to be better equipped. Could the consulting with patients be done more often? Keith had met patients but got little response other than complaints about long waiting times for appointments. Is anyone else able to volunteer to meet patients?

Dr. Warnes said middle-aged GP’s are fed up and young people not so keen to qualify as a GP. People are living longer. Diabetes is on the increase. Government is meddling with Pensions also 24 hour availability of GP’s is not welcome. In the East Midlands there are lots of vacancies. Gainsborough is not regarded as a good area to attract – there are a large number of Nursing Homes to be covered. Regretfully Dr Warnes announced that he would be leaving the practice in 5 months time.

Next meeting: Tuesday 26th April, 2016 at the Surgery, Caskgate Street at 6pm.

Please make a note of future Meetings: 19th July, 11th October.

Meeting closed at 7.00 p.m.

**NEXT MEETING**: Caskgate Street Surgery, Tuesday . 6pm.